

PRIVACY POLICY

I. Purpose of Information Collection

At Hung Phuoc, we respect your privacy and are committed to protecting personal data in accordance with the principles of transparency, data minimization, and security. Information collected through our website is used for the following purposes:

- **Consultation and Response:** Receiving inquiries, addressing questions, and providing detailed information on construction projects, technical solutions, and services of interest.
- **Recruitment and HR Development:** Collecting and processing job applications, assessing professional qualifications and experience, and connecting candidates with suitable career opportunities.
- **User Experience Optimization:** Analyzing anonymized access data to improve website interface, loading speed, content structure, and information accessibility.
- **Business Relationship Management:** Establishing and maintaining official communication channels between Hung Phuoc Corp and partners, contractors, or investors throughout long-term cooperation.
- **Legal Compliance:** Supporting internal governance, statistics, and data retention in accordance with applicable laws on cybersecurity and personal data protection.

II. Scope of Information Collection

Hung Phuoc collects only the information necessary to support customers and applicants, including:

- **Contact Information:** Full name, phone number, email address, and other information voluntarily provided via contact or consultation forms.
- **Recruitment Data:** Information contained in CVs, applied positions, educational background, work experience, and relevant professional certifications.
- **Technical Data:** IP address, browser type, operating system, access time, and website usage behavior, automatically collected via Cookies for system optimization purposes.

Providing information is entirely voluntary. However, refusal to provide contact details may affect our ability to respond to requests or process applications promptly.

III. Scope of Information Use

Hung Phuoc commits to using personal data strictly for declared purposes, under controlled mechanisms, and within the internal scope of the enterprise:

- **Controlled Internal Use:** Information is used within the Hung Phuoc ecosystem for project consultation, construction management, customer care, and recruitment processes.
- **No Data Commercialization:** We strictly do not sell, exchange, or share your personal information with any third party for advertising or profit-making purposes.
- **Exceptional Cases:** Information is only disclosed to third parties in two special cases:
 - + With the user's explicit written consent or direct confirmation.
 - + Upon official written request from competent state authorities or as required by applicable Vietnamese laws.

IV. Data Retention Period

Personal data is retained in accordance with data lifecycle management and risk-based governance principles:

- **Purpose-based:** Data is stored and secured for as long as necessary to fulfill consultation, contractual, or recruitment purposes.
- **User Request-based:** Data will be maintained until we receive an official request for deletion or cancellation from the user.
- **Legal Requirements:** In certain cases related to accounting, taxation, or construction project records as required by Vietnamese law, data may be retained longer for state inspection purposes.

V. Information Security Commitment

Hung Phuoc regards personal data as a critical asset and applies rigorous security risk management measures:

- **Technical Safeguards:** Implementation of modern security standards (such as SSL/TLS encryption, system firewalls) to prevent unauthorized access, cyberattacks, or data leakage.
- **Organizational Measures:** Access is restricted to authorized personnel directly involved in relevant operations.
- **Operational Philosophy:** “People are the foundation of development.” We protect personal data of customers, partners, and applicants as we protect our own reputation and trust.

VI. User Rights

Hung Phuoc respects and safeguards individuals’ rights over their personal information. Users have the full right to:

- **Access and Correction:** Request to check, update, or adjust information to ensure accuracy.
- **Data Deletion:** Request deletion of personal data when no longer using services or participating in recruitment.
- **Restriction of Processing:** Request to stop using information for contact, marketing, or purposes beyond existing contractual obligations.

Requests should be submitted in writing or via email to Hung Phuoc’s official contact channels.

VII. Complaint Handling

Hung Phuoc is committed to addressing all concerns related to data security transparently and in good faith:

- **Response Commitment:** In case of complaints or suspicions regarding misuse of personal data, users are encouraged to contact us immediately via official channels.
- **Handling Process:** We will verify information, assess potential impacts, and coordinate with users to implement the most appropriate resolution in a timely manner.
- **Cooperative Spirit:** All cases are handled with respect for privacy, a constructive attitude, and strict compliance with current Vietnamese laws.